

The Vancouver Fraser Port Authority, doing business as Port Metro Vancouver, oversees Canada's largest port. The lands, waters, infrastructure and services, which together form the Vancouver Gateway, open Canada to the world, connecting people with economic potential. Our mandate, as outlined in the *Canada Marine Act*, is to support the competitiveness, growth and prosperity of the Canadian economy while providing a high level of safety, protecting the environment and responding to local needs and priorities.



### Our approach to sustainability

We bring people together to help us plan for the future. We engaged communities, customers, government and First Nations to help us envision our shared future and to define what sustainability means for the Vancouver Gateway.

We define a sustainable gateway as delivering economic prosperity through trade, maintaining a healthy environment and enabling thriving communities.

The table below outlines key features of a sustainable gateway:

# ECONOMIC PROSPERITY THROUGH TRADE



**COMPETITIVE BUSINESS** Continuously improves efficiency and reliability, providing exceptional customer services; is profitable, delivering lasting value locally and nationally; and reinforces innovation, diversity, resilience and adaptability.

**EFFECTIVE WORKFORCE** Maintains a skilled and productive workforce to meet current and future needs; and provides an attractive work environment and rewarding career choices.

**STRATEGIC INVESTMENT AND ASSET MANAGEMENT** Optimizes the use of land and infrastructure needs; and anticipates and delivers infrastructure to meet capacity needs in a timely way.

# HEALTHY ENVIRONMENT



**HEALTHY ECOSYSTEMS** Takes a holistic approach to protecting and improving air, land and water quality to promote biodiversity and human health; and champions coordinated management programs to protect habitats and species.

**CLIMATE ACTION** Is a leader among ports in energy conservation and alternative energy to minimize greenhouse gas emissions; and protects its assets against potential impacts of climate change.

**RESPONSIBLE PRACTICES** Improves the environmental, social and economic performance of infrastructure through design, construction and operational practices; and supports responsible practices throughout the global supply chain.

# THRIVING COMMUNITIES



**GOOD NEIGHBOUR** Proactively considers effects on communities in planning and managing operations; and identifies and responds to community interests and issues.

**COMMUNITY CONNECTIONS** Strengthens national, regional, and local prosperity, delivering regional benefits; and engages communities and inspires pride in Canada as a trading nation.

**FIRST NATIONS RELATIONSHIPS** Respects First Nations traditional territories and values traditional knowledge; embraces and celebrates First Nations culture and history; and understands and considers contemporary interests and aspirations.

**SAFETY AND SECURITY** Upholds safety and security to protect port users and neighbouring communities; and promotes a culture of emergency preparedness that supports rapid restoration of essential community services and business activities.

#### 2014 SUSTAINABILITY REPORT EXECUTIVE SUMMARY

**BALANCING PRIORITIES** 

Our 2014 Sustainability Report is intended to provide greater transparency and accountability in how we conduct our business. We strive to continually improve the quality of our sustainability reporting by focusing on the most important topics for our organization and our stakeholders. An important step in our reporting process is engagement with an external panel of customer, government, community and Aboriginal participants who identify topics of interest and provide critical feedback that drives continuous improvement.



Read the full 2014 Sustainability Report at portmetrovancouver.com/accountability

The table below outlines material topics and performance highlights from our 2014 Sustainability Report:

# ECONOMIC PROSPERITY THROUGH TRADE



- Gateway efficiency and reliability
- · Land use and availability
- · Infrastructure development

#### **CREATING EFFICIENCIES**

Container trucking is an integral link in the port supply chain, responsible for moving about half of all container shipments to facilities across the region. Following a 28-day work stoppage by drivers in early 2014, we have made steady progress and received encouraging feedback from the industry about the way we have approached problems that have plagued the local container trucking industry for many years.

#### PERFORMANCE IMPROVEMENT OF

20%

DURING THE COURSE OF 2014, TRUCK TURN TIMES WERE REDUCED BY 20 PER CENT THROUGH INDUSTRY INITIATIVES, INCLUDING PORT METRO VANCOUVER'S SMART FLEET PROGRAM.

#### **HEALTHY ENVIRONMENT**

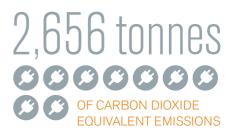


- · Air emissions
- · Biodiversity

#### **REDUCING EMISSIONS**

Protecting the air we share is an important priority for the port and local communities. In 2014, we funded the purchase and installation of several new pieces of air quality and meteorological monitoring equipment to supplement existing air quality monitoring stations operated by Metro Vancouver – improving the measurement, monitoring and management of air emissions.

CONNECTING 76 CRUISE SHIPS WITH SHORE POWER, RESULTING IN A REDUCTION OF



#### **THRIVING COMMUNITIES**



- · Aboriginal relationships
- Impacts on neighbouring communities
- · Safety and security

#### ADDRESSING COMMUNITY CONCERNS

Noise from horns, whistles, signals, terminal operations and the supply chain has an impact on the communities neighbouring the port. That's why we consider and build noise mitigation into port infrastructure projects. In 2014, we created a Noise Monitoring Program to help us better understand the source and intensity of port-related noises, and to help us better respond to community concerns.

#### LAUNCHING

real-time acoustic monitors



"Balancing complex priorities and providing leadership on sustainability requires a solid perspective on long-term change and future challenges. Our business is dynamic and involves many stakeholders, making it critical that we engage and incorporate their views as we plan for the long term."

Craig Neeser Chair, Board of Directors



"Our passion for serving Canada and enabling economic prosperity through trade drives us to plan for the long-term sustainability of the port. We want to ensure future generations continue to enjoy the benefits of trade, a healthy environment and thriving communities."

Robin Silvester
President and Chief Executive Officer

A RECORD

140 million

TONNES OF CARGO VALUED
AT OVER \$187 BILLION



600,000 TEUs



IMPROVEMENTS TO THE EXISTING
INFRASTRUCTURE AND CAUSEWAY ARE
PROJECTED TO INCREASE CONTAINER CAPACITY
AT DELTAPORT TERMINAL BY 600,000 TEUS

REDUCING SHIP EMISSIONS TOGETHER WITH

520

PARTICIPANTS IN OUR ECOACTION PROGRAM

PARTNERING WITH METRO VANCOUVER TO INSTALL

7 new air quality monitors

PROTECTING OUR ENVIRONMENT BY CONDUCTING

265 re

environmental reviews

WORKING TOGETHER WITH

diaison committees

TRAINING WITH OVER

120 people from 30 organizations

TO STRENGTHEN EMERGENCY RESPONSE COORDINATION



#### **OUR MISSION**

#### **OUR VISION**

To be recognized as a world-class gateway by efficiently

#### **OUR VALUES**

#### **COLLABORATION AND TEAMWORK**

We work together to achieve our greatest potential. We

#### **CUSTOMER RESPONSIVENESS**

#### **INNOVATION**

#### **LEADERSHIP AND ACCOUNTABILITY**

#### **OUR PEOPLE**

#### **SUSTAINABILITY**

# **WE ARE GUIDED BY A VISION FOR LONG-TERM SUSTAINABILITY**

#### **PORT METRO VANCOUVER**

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